



ANNUAL INTEGRATED REPORT

MARCH 2022 - FEBRUARY 2023

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DIRECTORS' REPORT

Reflecting on the 2023 financial year, **Ezrah Community Training and Development NPC** rejoices in the faithfulness of God Who led the organisation on a journey of meaningful impact in the communities it serves. There were many service delivery highlights across its two main programmes:

- Strategic Planning and Ethics Programme
- Child Protection Empowerment Programme

Ezrah's monitoring and evaluation process confirms that its beneficiaries are growing in child protection skills, leadership, ethical application and project implementation. In demonstrating actual impact of its programmes, Ezrah celebrates being shortlisted in the *2022 MTN Social Awards* in two categories for excellent monitoring and evaluation practices.

At year-end, the directors are grateful that the company is in a sound financial position. From a governance perspective, Ezrah received a due diligence certificate from *Community Chest* acknowledging its governance and legal compliance.

The Ezrah board would like to thank all Ezrah's donors, collaborators, beneficiaries and Ezrah friends for sharing this important journey of resilient growth with the organisation. Together we can empower the next generation as leaders of change.

Lesley Huysamen

Chairperson

7th of August 2023

Date

Mariette Jacobs

Managing Director
Company Secretary
Information officer

Maarten Meyer

Treasurer
Risk and Ethics Officer

2022 HIGHLIGHTS



- Ezrah was shortlisted in the **MTN Social Awards** in two categories for excellent monitoring and evaluation practices.



- Ezrah received the award for the **Best Strategic NPO Training and Consultancy Service in South Africa** from Wealth and Finance International in the Management Consulting Awards Section.



- 41 Social Service Professionals received CPD points for participating in Ezrah's case management forum.



- 120 persons attended a collaborative community session on child trafficking hosted by Ezrah.



- 11000+ children could receive better services due to the commitment of NPOs and other organisations participating in Ezrah's programmes.



"Was a total eye-opener. What was learnt, I could implement in our own organisation. It has taken our organisation to a new level."

Chantal Julius
(Kathy's Daycare, 2022)



VISION

Promoting ethical service delivery and quality education where children matter.

MISSION

We empower the next generation as leaders of change.

VALUES

- **Integrity:** Aiming for the highest ethical and professional standards.
- **Competence:** Creating a culture of growth and innovation.
- **Stewardship:** Caring for our resources and nurturing our relationships.
- **Transparency:** Providing accurate information promptly.
- **Accountability:** Inspiring trust with all our stakeholders.



FOCUS AREAS

✓ Investment in people

We value and care for people with a strong focus on children's best interest.

✓ Strategic clarity

We implement our redemptive purpose with clarity and endurance.

✓ Ethical commitment

We promote value-based education and disciplined, ethical service delivery.

✓ Collaborative solutions

We achieve social cohesion with a solution-focused attitude.



"I want to say a huge thank you for the impactful work that you do. It is tremendously encouraging reading these updates. Well done for forging forward to bring change. We are excited to see certain members of the National Freedom Network coming on board and working with you."

Marina Reyneke
(National Freedom Network, 2022)

STRATEGIC PLANNING PROGRAMME

Ezrah facilitated a strategic planning and ethics programme for six selected non-profit organisations as part of Valcare and Mergon's Organisational Development Programme (MODP). The aim of this programme was to strengthen participating organisations' resilience through strategic planning training and mentoring.



1 STRATEGIC PLANNING PROGRAMME

Ezrah celebrates successful outcomes with the following participating organisations :

- Change within Development
- Drakenstein se Jong Doudruppels
- Kathy's Educare
- Little Rascals Day Care Centre
- Qolothani Makhosikazi Social and Cultural Services
- Renew your Mind

2 THINK ETHICS

Ezrah first Ebook, *Think Ethics* will be followed up with an online course in 2023 to strengthen ethical advancement in the NPO sector.

"Worthwhile, valuable, eye-opening. Impressive. Supportive. Stunning!!! Innovative. Concise. Detailed. Empowering. Life-changing. Informative. Mind-blowing. Good practice."

**Delegates of the MODP group
(25 July 2022)**

For video testimonials, please visit www.ezrah.co.za/testimonials/

CHILD PROTECTION PROGRAMME

✓ Steering Group and Working Group

Ezrah's child protection steering group and working group are collaborative forums to equip role-players with child protection skills. Through collaboration and effective referrals children can receive better holistic services.

✓ Workshops and Resources

Throughout the year, Ezrah facilitates child protection, LEAD child participation and BuildSmart parent mentoring workshops to equip caregivers working with children. Ezrah also makes child-focused resources available on its website and social media channels - see www.ezrah.co.za/child-protection-resources/

✓ Western Cape Counter Child Trafficking Forum

Ezrah collaborates with government departments and counter trafficking organisations to build trauma-informed models.

✓ Case Management Forum

To strengthen social workers and social auxiliary workers, Ezrah hosted a series of case management forum discussions in 2022 in line with best practice and research recommendations.



"The growing collaboration is conducive to the implementation of approaches that bridge gaps. As each of us change the ways in which we approach tasks, the promise of a domino effect can become the new reality."

Anita du Plessis
(Freedom Ports Alliance, May 2022)

Read our programme reports at
www.ezrah.co.za/programmes/

GOVERNANCE AND ETHICS

The board of directors is fully committed to govern Ezrah in line with the 16 King IV principles for Non-Profit Companies as well as Ezrah's code of ethics.

To ensure accountability and transparency, Ezrah shares quarterly reports of its service delivery with its stakeholders and makes its audited financial statements available on its website.

Board meetings include continuous discussions on how the board can advance the ethical maturity of the organisation. The directors also ensure that risk management remains central in governance, while implementing innovative models to ensure the resilience and growth of the company.

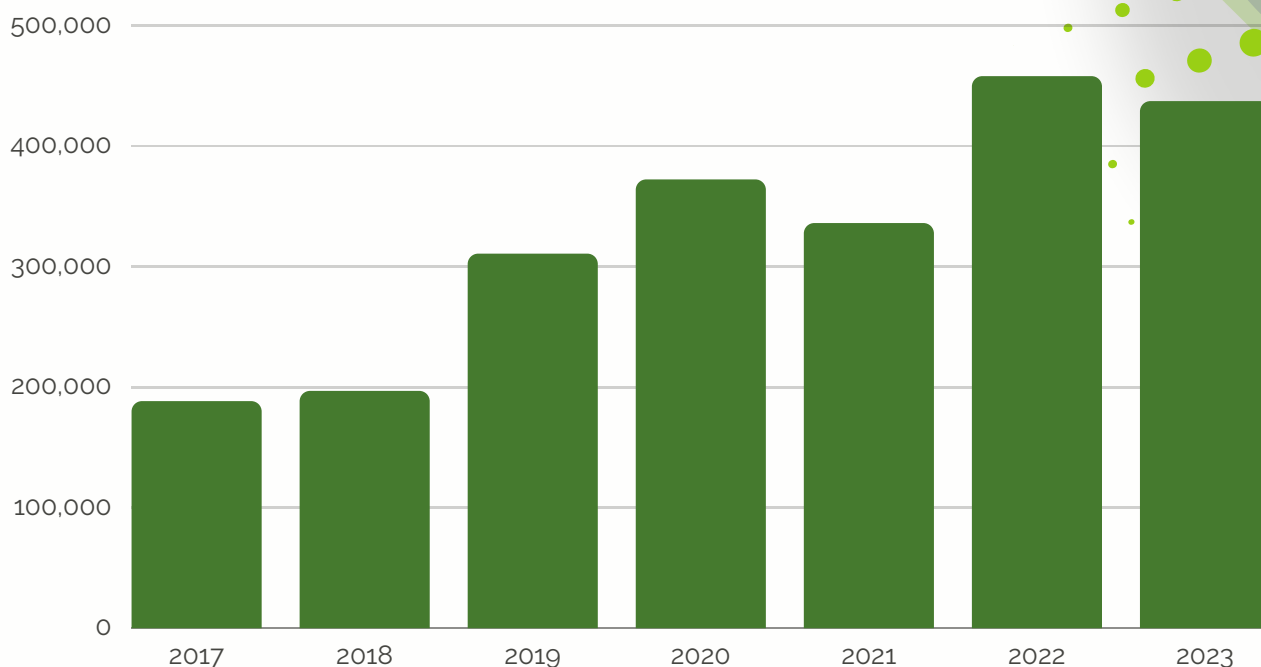
From Ezrah's code of ethics, policies are developed and implemented to ensure consistency in governance and operations.

In all endeavours the Ezrah team positions the company as a responsible and accountable public benefit organisation, serving the Ezrah vision to promote ethical service delivery and quality education.



FINANCIAL SUMMARY

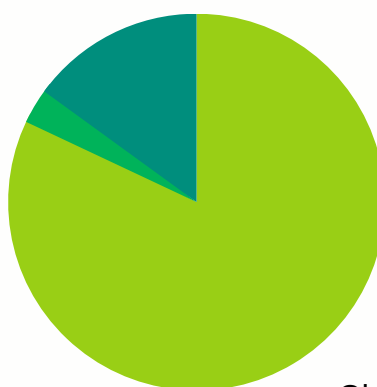
Total income



Expenditure breakdown

General operational costs
15%

Strategic planning expenses
3%



Child protection expenses
82%



Download Ezra's 2023 audited financial
statements at www.ezrah.co.za/governance/

ACKNOWLEDGEMENTS

With gratitude, Ezrah acknowledges the generous contributions of the following persons and organisations in support of its mission:

Ezrah Directors

- Lesley Anne Huysamen
- Maarten Pelser Meyer
- Mariëtte Jacobs

Ezrah Team Members and Consultants

- Mariëtte Jacobs
- Sophie Olivier
- Janique Amber Oliver
- Nanine Steenkamp

Businesses

- *Website and IT support:* Shine the Way 366cc
- *Legal advice:* Maarten Meyer Attorneys and Mediators

Donors

- Valcare
- Lombardi Family Charitable Trust
- Rolf-Stephan Nussbaum Foundation
- Ackerman Family Foundation
- Individual Donors

All Ezrah's collaborators, beneficiaries and friends.

Ezrah's programme had a lot of ubuntu (humanity) that enhanced interest and made me look forward to the next classes.

Cynthia Kabanyane
(Qolothani Makhosikazi Social and Cultural Services)





CONTACT US

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