



An Invitation to Join

Quality Improvement System (QIS) is an accredited organisational capacity building programme aimed at small to medium sized Christian non-profit organisations working with children.

The goal of the programme is to improve the quality of care and service given to women and children at risk.

You are invited to join other Christian organisations on this quality journey, where you will be introduced to standards of international best practices and biblical principles.



Connect Network is a collaborative network of NPOs and churches working together for women and children at risk to see communities transformed in South Africa.

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QIS is accredited by the UK-based, international network organisation Viva.

www.viva.org



Connect Network presents

A Quality Improvement Journey

Empowering your organisation to improve the quality of your care and service given to women and children at risk

What is Quality Improvement all about?

Why improve quality?

By empowering your organisation to improve the quality of your service you will make your organisation more robust in trying times.

QIS introduces organisations to international nonprofit standards as well as biblical principles in six areas. We run three modules in one year, followed by an external verification and the possibility of accreditation at two levels.

By the end of your journey with QIS, you will be able to:

- Attract, utilise and retain good staff and volunteers
- Design appropriate and responsive programmes
- Realise the potential power of collaboration for women and children at risk
- Become accredited by Viva, a UK-based, international network organisation

What are the focus areas?

The six key organisational management areas the programme covers are:

- People Care
- Child Protection
- Child Wellbeing
- Project Planning and Design
- Good Governance
- Financial Accountability

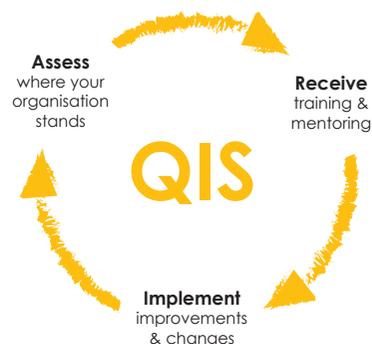
How does QIS help?

Through participating in our peer group learning modules, you will:

- Understand the principles of international best practice and biblical standards.
- Assess your developmental needs according to these standards
- Receive affordable training that is supported by mentorship
- Reflect on notable changes in your organisation and its impact in your community
- Identify and action on common issues for collaboration
- Identify and deliver at least three planned improvements per training module

What do the modules include?

- Training for 2 to 3 days, for two people from your organisation
- Refreshments and resources during training
- Two mentor sessions within a 3 month period after training



What improvements can you expect to see?

From Module 1, People Care:

Implement staff and volunteer care policies which will improve long term staff retention, resulting in consistent care for women and children in your care

From Module 2, Child Protection:

Implement child protection policies which will safeguard children (including youth) in your care

From Module 3, Child Well-being:

Identify and plan improvements to meet the needs of children in your care, in the areas of spiritual, emotional, physical and educational support

From Module 4, Project Planning and Design:

Improve programme design based on good practice and experience from other participants to better impact the lives of women and children in your care

From Module 5, Good Governance:

Improve board functioning and accountability by implementing board policies and procedures.

From Module 6, Financial Accountability:

Implement financial control and procedures so that money raised and spent can be accounted for.

Good Governance + Good Accountability + Good Financials +
Good Planning + Good Staff + Solid Child Protection Policies

= A Healthy Organisation & Healthy Women & Children